



Better Business Bureau, Inc.  
844 S. Fourth Street  
Louisville, KY 40203  
502-583-1492 (BBB Accredited  
Business Line)  
[info@bbbkyin.org](mailto:info@bbbkyin.org)

## BBB Activity Report for R&R Limousine

### Report for 12 month and 36 month periods that ended November 2010

Below is an updated **BBB Activity Report** for your business. **An explanation of the numbers reported below is on the back of this page.** (If some numbers below are blank, that means you are not getting the maximum benefit from your BBB Accredited Business status. We would like to work with you to "fix" this!)

The numbers below show BBB activity related specifically to your business over the 12 month and 36 month periods that ended November 2010:

#### BBB Activity Report for R&R Limousine:

BBB Reliability Reports Provided, Past 12 Months:	<b>279</b>
BBB Reliability Reports Provided, Past 36 Months:	<b>702</b>
Type-of-Business BBB Member Lists, 12 Months:	<b>181</b>
Type-of-Business BBB Member Lists, 36 Months:	<b>758</b>
Your Website link clicks within your BBB Report:	<b>67</b>
BBBOnLine Seal clicks (your Website) 12 Months:	<b>73</b>
BBBOnLine Seal clicks (your Website) 36 Months:	<b>73</b>
Complaints Closed (any type), 12 Months:	<b>0*</b>
Complaints Closed (any type), 36 Months:	<b>0*</b>

**Date BBB began providing BBB Reliability Report for your business:** 3/21/2000  
**Date your business became a BBB Accredited business:** 1/22/2004

**View Your BBB Report At:** <http://louisville.bbb.org/report/0402/2027403>

Thank you for supporting the Better Business Bureau's vital services. The community has never relied more on the BBB. This makes BBB membership more valuable than ever!

*If would be hard  
to do better than your  
complaint numbers. Good  
work and congratulations!  
CBM*

Sincerely,

Charles B. Mattingly  
President/CEO

\* Complaint numbers in this report include any type of complaint, including complaints that may not be reportable in your company's BBB Reliability Report because they were closed as "Beyond Purview," "BBB Information Only" or "Invalid." Few complaints received by the Better Business Bureau fall into these non-reportable categories, but a few do, and any that do are included in the complaint numbers shown above.